



THE NATIONAL BOARD FOR  
**SAFEGUARDING CHILDREN**  
IN THE CATHOLIC CHURCH

**Review of Child Safeguarding Practice  
in the religious congregation of**

# **Poor Servants of the Mother of God**

**Undertaken by**

**The National Board for Safeguarding Children in the  
Catholic Church in Ireland (NBSCCCI)**

**Date March 2015**

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## **Background**

The National Board for Safeguarding Children in the Catholic Church in Ireland (NBSCCCI) was asked by the Sponsoring Bodies, namely the Irish Episcopal Conference, the Conference of Religious of Ireland and the Irish Missionary Union, to undertake a comprehensive review of safeguarding practice within and across all the Church authorities on the island of Ireland.

The NBSCCCI is aware that some religious congregations have ministries that involve direct contact with children while others do not. In religious congregations that have direct involvement with children, reviews of child safeguarding have been undertaken by measuring their practice compliance against all seven Church standards. Where a religious congregation no longer has, or never had ministry involving children and has not received any allegation of sexual abuse, the NBSCCCI reviews are conducted using a shorter procedure. The size, age and activity profiles of religious congregations can vary significantly and the NBSCCCI accepts that it is rational that the form of review be tailored to the profile of each Church authority, where the ministry with children is limited or non-existent. The procedure for assessment of safeguarding practice with such congregations is set out in the contents page of this report. The NBSCCCI welcomes that in order to have full openness, transparency and accountability, religious congregations that do not have ministry with children have made requests to have their safeguarding practice examined and commented upon.

The purpose of this review remains the same and it is to confirm that current safeguarding practice complies with the standards set down within the guidance issued by the Sponsoring Bodies in February 2009 *Safeguarding Children: Standards and Guidance Document for the Catholic Church in Ireland* and that all known allegations and concerns had been appropriately dealt with. To achieve this task, safeguarding practice in each of these Church Authorities is reviewed through an examination of policy and procedures, and through interviews with key personnel involved both within and external to the Religious Congregation.

This report contains the findings of the *Review of Child Safeguarding Practice within the religious congregation of the Poor Servants of the Mother of God* undertaken by the NBSCCCI in line with the request made to it by the Sponsoring Bodies.

The findings of the review have been shared with a reference group before being submitted to the Poor Servants of the Mother of God along with any recommendations arising from the findings. The review is not based on a review of case material as during the relevant time period there were no allegations made against members of the congregation that were within the Terms of Reference. There also were no allegations in respect of other forms of abuse within the time period, in respect of deceased and living members of the congregation. The review therefore is primarily based on policies and procedures made available plus interviews with key personnel involved in the safeguarding process within the congregation, particularly in the services run by the congregation.

## **1. Introduction**

Frances Taylor officially founded the religious congregation of the Poor Servants of the Mother of God in 1872. Her spirit and values inspire all the work undertaken by the Congregation.

Frances Margaret Taylor was born in 1832 in Lincolnshire and following the death of her father in 1842, the family moved to London. The poverty and squalor of nineteenth century London came as a shock to her and motivated her to work with the poor.

In 1854 Frances went to the Crimea with Florence Nightingale's Lady Volunteer Nurses. The faith of the young Irish soldiers and the dedication of the Irish Sisters of Mercy inspired her to become a Catholic and she was received into the Catholic Church in April 1855.

On her return to London, Frances set about founding her own Congregation in 1869. She took the name Mother Magdalen and with three companions began the work of the Poor Servants of the Mother of God among the London poor. The Congregation was officially recognized by the Church in 1872 and its first foundation in Ireland was in Carrigtwohill, Cork in 1875. Mother Magdalen died in June 1900.

Today, the Congregation of the Poor Servant of the Mother of God carries out the work begun by Frances Taylor in social, pastoral, health care, education and outreach work in the UK, Ireland, North America, Kenya and Italy.

The Congregation was divided into Regions from 1998 to 2009 when it was decided to centralise the Leadership in London. There is no longer an Irish Region and governance of the communities in Ireland is directed from the Generalate in Roehampton, London.

## **2. Role Profile (past and present role with children):**

The Congregation has worked in both primary and secondary schools in Ireland. The Secondary schools: St. Aloysius, Carrigtwohill in Cork and Manor House in Raheny, Dublin now form part of the Le Chéile group. The Poor Servants of the Mother of God have joined thirteen other religious congregations to form Le Chéile Schools Trust. This is a collaborative project whereby the congregations are committed to retaining the Catholic ethos of their schools.

The Congregation has no current role in teaching in schools in Ireland. Three of its members are presently representatives on the Board of Management in Schools in the Le Chéile Schools Trust. They have no direct contact with children and adhere to the child safeguarding policy and procedures of the schools.

## **3. Profile of Members:**

There are currently sixty five members of the Poor Servants of the Mother of God living in Ireland. The age range for the Congregation is seventy years to a hundred and one years of age. Throughout Ireland the Sisters live in private households and in the convents in Raheny, Dublin 5 and Carrigtwohill, Co. Cork. Twelve sisters are resident in the Congregation's nursing home in Chapelizod.

As previously stated the Congregations Leadership is centralised in the UK. The Central Leadership Team is comprised of four Sisters who travel between the two jurisdictions and further afield visiting the communities and adhere to the Safeguarding policies and procedures of the UK, Ireland and those in place in the other countries where Sisters minister whilst in residence there.

#### **4. Policy and Procedures Document:**

The Congregation has an extensive written safeguarding policy. As this is based on the UK policy it includes reference to both children and vulnerable adults. For the purpose of this review the NBSCCCI can only refer to the policy and procedures in relation to children.

The child safeguarding document is of a very high standard and is set within the context of the legislation and guidance both within civil society and within the Church. The document is more than adequate for the services that the Congregation provides and they should be commended on the commitment and work invested in this document.

The policy appropriately follows the format of the NBSCCCI's seven child safeguarding standards, setting out the requirements under each standard. The procedures are clear and easy to read. They refer to the mandatory reporting obligation to inform the civil authorities of any allegation, suspicion or concern. There are procedures in place for preventing abuse, recruitment and safe care.

#### **5. Structures:**

The Superior General, Sr. Mary Whelan and her three Council Sisters are based in Maryfield Convent, Roehampton, London SW15 4JA. The Congregation was divided into Regions in 1998, but these were revoked in 2009. The Regional Leader for Ireland in 2009 was Sr. Margaret Cashman who was based in St. Mary's Convent, Raheny, Dublin 5. Sr. Mary Whelan now has responsibility for the Congregation's Communities worldwide and is named in the safeguarding policy as the Designated Liaison Person.

#### **6. Management of Allegations and liaison with the statutory authorities:**

There have not been any allegations of abuse against any member of the Sisters of the Poor Servants of God in Ireland, and as such there has been no contact between this Congregation and the civil authority agencies, An Garda Síochána or TUSLA.

#### **7. Conclusion:**

The Poor Servants of the Mother of God have historically played a role in education in Ireland. While their direct role in teaching has diminished over time, they continue to be part of the Le Chéile Schools Trust, which is committed to retaining a Catholic ethos in its schools. The Congregation currently has no direct role with children and does not have any allegations of abuse. Consequently there was no case management material examined during this review.

The Poor Servants of the Mother of God has an extensive child safeguarding policy and procedures document which is focused and clear in its content. This document is more than adequate given that the sisters have a no current ministry with children, and that they adhere to the safeguarding policies of the schools where they continue to be representatives on the Board of Management.

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The Reviewer concludes that there are no concerns about the practice within the Congregation of the Poor Servants of the Mother of God.

**Review of Child Safeguarding in the Catholic Church in Ireland**

**Terms of Reference**

**Small Religious Congregations**

**(which should be read in conjunction with the accompanying Notes)**

**Introduction**

In order for the NBSCCCI to be able to state that all Church Authorities on the island of Ireland have been evaluated in respect of their child safeguarding policies and practices, both historical and current, then some form of appropriate assessment has to be conducted of every one of these. It is rational however that the form of assessment is tailored to the profile of each Church Authority, and that needless expenditure of resources and unnecessary interference in the life of religious orders and communities that have no children-specific ministry would be avoided.

This review seeks to examine the current arrangements for safeguarding children across small religious congregations /orders, and missionary societies in Ireland who have limited or no direct contact with children as part of the congregation's ministry.

It would also scrutinize practice within all known cases to ensure that they have been responded to appropriately.

The review's methodology is an adaptation of the methodology developed for all dioceses and large religious congregations and missionary societies, where the ministry involves regular contact with children.

The proposed review would consider the following:-

- (a) Former role with children
- (b) Allegations of child abuse against members and how these have been responded to
- (c) Existing relationships with statutory authorities such as the HSE, Gardai in the Republic and the HSCT or PSNI in Northern Ireland.
- (d) Policies in place and being applied for safeguarding children
- (e) Roles and responsibilities and where they exist the operation of Advisory Panels, and Safeguarding Committees

The objective of the review would be to confirm if there have been any allegations and how known allegations have been responded to; in addition the review seeks to confirm what the current arrangements for safeguarding children are. In particular, emphasis will be placed on establishing how policies and practice match up to the standards set down in *Safeguarding Children: Standards and Guidance Document for the Catholic Church in Ireland* published by the National Board for Safeguarding Children in the Catholic Church in Ireland and launched in February 2009. Priority, at all times, will be given to how policy and practice can be improved and strengthened. If policies and/or practices are identified that are concerning, inadequate, or dangerous, they will be addressed through the provision of guidance and support, and through the reporting of these situations to the appropriate statutory authorities, if this has not already happened. Similarly, those that are good examples will be highlighted with a view to them being adopted comprehensively across all parts of the Church. All cases that relate to alleged or known offenders that are alive will be read and included in the review. In cases where the alleged or known offender is deceased, these will be sampled in an attempt to gather learning from them that will be used to inform the framing of recommendations.

### **Guidance Documents**

The review will be guided by the following:-

- (a) *Safeguarding Children: Standards and Guidance Document for the Catholic Church in Ireland*
- (b) *Children First* Guidance in ROI; and Regional Child Protection Guidelines in Northern Ireland;
- (c) Legislation that exists in each jurisdiction which contributes to safeguarding children and young people.

The review will be undertaken by the National Board for Safeguarding Children in the Catholic Church in Ireland (NBSCCCI) through their National Office and led by the Chief Executive Officer.

The review process will be overseen by a Reference Group to whom the CEO will report on a regular basis. The membership of this Reference Group has been drawn from each of the statutory child protection agencies in both jurisdictions, along with eminent individuals in the field from academia. The current Reference Group consists of: Dr Helen Buckley (TCD); Mr Paul Harrison (Tusla), and John Toner (SBNI).



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It is important to confirm that the value of the review is dependent upon full and complete access to all relevant documentation and information relating to the abuse of children known to the individual Church authorities. The review will proceed on the basis that willingness exists on the part of each of the subjects of the review to provide full access to the fieldwork team, subject, where relevant, to the terms of the Data Processing Deed agreed between the Sponsoring Bodies and entered into between the parties hereto.

## **Step Guide to the Review Process**

### **Step 1.**

A letter of invitation to review is sent by the Provincial/Regional Superior or other person responsible for the congregation/ order or missionary society (hereinafter referred to as 'the Ordinary').

### **Step 2.**

The CEO will forward a survey to the provincial which will identify:

- Current number of members
- Past role with children
- Current role with children
- Total number of allegations received up to 2014
- Number of living members against whom there are allegations

### **Step 3.**

For any Order where there have been allegations a full review will proceed, as per step 4 - 23. For those Orders where there have been no known allegations a desk top examination of policies and procedures will take place followed by a site visit to interview all relevant personnel within the safeguarding structure. For these orders step 5 and 13-23 will apply.

### **Step 4.**

The CEO and Ordinary will confirm the dates for the fieldwork for the review, and names of the fieldwork team.

### **Step 5.**

The Church Authority will be asked to make available all of the case files and related documentation in respect of any safeguarding concerns that have been identified within the diocese. The Church Authority will make available a room with wireless internet access for the reviewers to conduct their review of files, so that any records made by the reviewers can be directly typed and stored onto a secure server which is only accessed by the reviewers. In the absence of internet access the reviewers will type their notes onto a secure encrypted USB stick for later uploading onto the secure server.

### **Step 6.**

The Church Authority will be requested to sign the revised Data Processing Deed prior to the arrival of the team.

**Step 7.**

The Church Authority will arrange a schedule of interviews with all who hold safeguarding roles within its functional area. The designated person and the Church Authority will be available to the reviewers throughout the period of fieldwork.

**Step 8.**

The fieldwork team when they arrive on site will firstly confirm that they have a suitable place to work in and that all the required documentation has been provided to them for their review. In the event that the fieldwork team forms the opinion that the Church Authority has not provided access to all such documents, the NBSCCCI shall give notice in writing to the Church Authority of the opinion of the fieldwork team and such notice shall specify the reasons for same. Thereupon, the Church Authority shall respond in detail to the notice. Each party shall use its best endeavours to resolve any differences of opinion which shall arise and, in the event that resolution is not arrived at, the parties will attempt to resolve the dispute by recourse to the services of a mediator agreed between them or nominated for the purpose at the request of any of them without prejudice to the NBSCCCI's entitlement to terminate the review. In the event that resolution has not been arrived at following mediation, either party shall be at liberty to terminate forthwith the review.

**Step 9.**

On arrival, the fieldwork team should be supplied with a single case file index that lists all the cases that have been created within the diocese. These may be divided into two groups. The first group will contain all allegations that relate to living alleged or known perpetrators. The second will contain any that are deceased.

**Step 10.**

Depending on the volume involved a decision should be made as to whether all or a random sample of the "deceased group" should be reviewed. Care should be taken to include all prominent cases in the sample.

**Step 11.**

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Each case file will be reviewed by each fieldworker independently in the first instance. They will create a written summary with chronological information of the case. In certain cases a second reader may be required, this will be discussed and agreed between the fieldworkers.

**Step 12.**

Following the reading of the case and the creation of a summary, the fieldworkers will analyse and assess the actions taken in the case. They will assess compliance with agreed Church policy that was extant at that time. They will also indicate whether any current risk exists in respect of the information contained within the file and advise the church Authority of necessary safeguarding action to reduce the risk.

**Step 13.**

When all the case files have been read, the fieldwork team will then examine and review any procedures or protocols that exist within the diocese to confirm that they are in compliance with the *Safeguarding Children: Standards and Guidance* document issued by the NBSCCCI in February of 2009.

**Step 14.**

To complete the review, the fieldwork team will then seek to speak to those directly involved in the safeguarding structure in the diocese. This should include the Advisory Panel, a sample of parish safeguarding representatives, the designated person, the safeguarding committee, victim support and advisors and the Bishop/Provincial. The purpose of these interviews is to form a view of the competence and effectiveness of the safeguarding structure that exists within the Church Authority.

**Step 15.**

The fieldwork team will also seek to speak to representatives of the key statutory agencies to provide them with an opportunity to express their views on the quality of the working relationships that exist between them and the Church Authority.

**Step 16.**

A verbal feedback session on initial key findings will be given to the Church Authority.

**Step 17.**

Upon completion of the field work, the team may request to take materials – other than casework records to review off-site; this alongside all materials gathered by the reviewers, including written notes on cases and meetings, will be analysed and will form the basis of the draft assessment review report.

**Step 18.**

The draft will be forwarded to the Church Authority for factual accuracy checking.

**Step 19.**

Alongside all other reports under review, the report will be presented in draft to the Reference Group for their critique and comment. If further work is required at the direction of the Reference group the CEO will ensure this work is completed and advise the Church Authority accordingly.

**Step 20.**

The report will be legally proofed by NBSCCCI lawyer.

**Step 21.**

The report will be forwarded to the NBSCCCI for approval

**Step 22**

A final draft report will then be submitted to the Church Authority. The expectation would be that the report will be published by the Church Authority at an agreed time in the future.

**Step 23.**

All case material written, including summaries, as part of the review, which are for the reviewers use only, will be stored on a secure server.

**Guide for Reviewers**

In terms of small (female religious orders) reference should be made to the following:

1. Has the Order provided alternative care to children in an orphanage, industrial school or children's residential home, but no longer is engaged in running such services;
2. Has the order provided education to children, in both or either boarding schools and day schools, but no longer does so ;
3. Has the order provided medical and/or nursing services to children, but no longer does so;
4. Has the order provided any other services to children, in community services centres, youth clubs etc., and no longer does so;
5. Does the order currently provide any sort of service to children and families that brings them into regular contact with children;
6. Has the order never provided any service to children (e.g. contemplative orders).

In relation to category 1 above;

1. The reviewers will establish whether any service they provided is included in the list of children's residential services produced by the Residential Institutions Redress Board (RIRB);
2. If this is the case, reference should be made to this.

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3. If complaints have been referred to the Redress Board or Ryan Commission, this review cannot access these records and that will be stated in the report.
4. If the order has received complaints which have not been processed through Redress or Ryan these cases will be thoroughly examined as detailed above.

## **Review of Policy and Procedures**

- 1.** It is recognised that not all Orders will have any ministry with children and therefore their policies and procedures should reflect the work that they do with children.
- 2.** If the Order only works through other organisations, example in Diocesan work or in schools, they are required to follow the policies of those organisations.
- 3.** If there are gaps in the policy document an assessment should be made as to whether the ministry engaged in requires full compliance with all criteria attached to the seven standards
- 4.** Where it is clear that the criteria do not apply a reference should be made at the beginning of the review report that the Order's ministry is not directly with children and therefore adherence to particular criteria do not apply.
- 5.** If the Order is a contemplative Order, there is no expectation that they will have detailed policies and procedures, but reference should be made to their ministry and that they have no contact with children.
- 6.** In all cases, contact will be made with the civil authorities to identify if they have any child safeguarding concerns in relation to the order.